

# 2017 MEDICAL COLLECTION FORUM

Thursday, November 16

**\*We are offering two separate sessions again this year!\***

You can attend either the morning session or the afternoon session or, if you would like to save money and gain even more knowledge, you can attend the whole day!

---

## **Morning session** for Frontline Staff (Registration begins at 8:00 am)

- \*Learn 3 most common mistakes of patient intake
  - \*Find out who owes for minor children, spouses, ex-spouses' debts
  - \*Discover the real billing and collection issues with government and commercial insurances
- 

## **Afternoon session** for Administrators (Registration begins at 12:00 pm)

- \*Updates on Oregon state law including new prohibitions for OHP patients
- \*Federal changes to credit reporting rules for all health care providers in the U.S.

\*Learn the new bankruptcy POC filing rules effective Dec. 1 PLUS a primer on working with patients in bankruptcy "Can I accept payments?"



\*Compliance and plaintiff lawyers—What you must know to reduce exposure and complaints

\*\*Lunch and all Forum materials are included with each registration.

---

Please fill out the registration form on the following page and send to Southern Oregon Credit Service to reserve your spot. Space is limited and the 2015 Forum **sold out** so please register early!